![orange™ Business Services logo]

Manage your remote sites everywhere

My VSAT Portal

My VSAT Portal is an online network management portal setting an important new benchmark in satellite and hybrid network monitoring and management

Advanced features

- Service level agreements, key performance indicators, and incident reports
- Daily and monthly reports
- Tracking of ships and rigs over a state-of-the-art network map
- Proactive and automated fault detection and notification, which speeds fault resolution time
- Constantly visible live updates of all work performed by service engineers
- Trustworthiness with full transparency to network data consolidated under one portal
- Near real-time network status
- Dashboard for intuitive
- overview of key network performance indicators
- Secure multilevel access

Network management

As our multinational enterprises expand into increasingly remote and challenging environments, the need for secure, real-time digital information becomes ever more pressing. Communications networks become increasingly complex as a result.

One of the biggest challenges to date has been to find a way for customers to monitor and manage the performance of their networks in as near as real time as possible. After-the-event reports are of no use in industries where the lost of communications links can increase downtime and escalate costs.

Drawing on 50 years of experience in the satellite business, Orange has introduced the My VSAT Portal as an important next-generation satellite network management system

New benchmark

My VSAT Portal is designed to be the most comprehensive satellite and hybrid network management system currently available. It functions with any VSAT technology and allows users to monitor the service and operational performance of their networks in detail.

My VSAT Portal is secure, transparent, and user-friendly. Its many features are designed to ensure that the network consistently functions to its optimum level, and include online performance reporting and live network alerts. It also offers a number of new satellite network management tools, information, and services.

How it works?

Signal analyzer

Satellite networks are susceptible to the occasional degrading of performance or loss of service caused by external factors such as moving cranes, weather, or sun outages. The signal analyzer enables any user to intuitively mentor the performance of their satellite link and at a glance spot any link degradations. It is also the primary tool used by Orange support team for problem diagnosis, event correlation, and fault resolution.

Reporter

Reporter is a flexible and easy-to-use tool that analyzes key measurements such as site and link availability, throughput, and signal level. With a combination of standard and customized reports, My VSAT Portal users can develop unique performance reports that are tailored to their organizations and to the smooth running of their VSAT systems.

Dashboard

The dashboard provides an instant overview of key network information and summaries of current performance status.

Location tracker

The location tracker provides an unprecedented view of the different locations of your network on a scalable vector map with information overlays. The weather overlay for the map warns of impending storms, while the satellite footprint overlay highlights when a moving vessel could pass out of satellite range with potential loss of satellite link. The location tracker offers an instant overview of a vessel's movement history. It also provides the latest summary and details of the vessel's link status.

Secure multilevel access

There are two tiers of access to My VSAT Portal. This allows customers to restrict the availability of sensitive information, such as mobile asset tracking.

Ticketing system

Incident trouble tickets can be submitted through the ticketing system and al open tickets can be accessed for review. Tickets are documented in an easy-to-navigate window. The system comes with a predefined filter for active and fixed tickets.

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www.orange-business.com/en/products/business-vpn-satellite