

# Carrier-grade voice in **Microsoft Teams** with your choice of device



## You standardized on Microsoft Teams for collaboration, but did you know you can also use Teams to make and receive calls outside **your company**?



Orange enables calling in Teams through Direct Routing or Operator Connect and Business Talk, our SIP-based voice service.



Simplify your operations and reduce cost with one global voice provider



Eliminate onsite equipment by leveraging our cloud-based architecture



Digital voice enables you to order, configure and manage your voice service in real time for maximum flexibility and control



Managed local voice gateways and SBC's provided where restrictions exist on service availability or to interoperate with legacy telephony systems



Central or local billing based on your needs

## Operator Connect, Direct Routing, or best of both

Orange offers both, Operator Connect for simple sites, and Direct Routing for more demanding site requirements.

Integrating with Business Talk global voice service we allow you to:

- **Centralize SIP voice and cloud-based calling** for remote work
- **Simply and quickly** transition your voice services to Teams, while **keeping your existing phone numbers**
- Call outside your company in 100 countries from the Teams device of your choice
- Maximize your ROI thanks to consulting, adoption services, 24x7 technical support
- Benefit from advanced analytics, reporting and tenant management for all users.



## Business



# Single solution for Microsoft Teams calling

**Operator Connect** offers simplicity and speed with the benefits provided by a world class carrier, such as Orange Business. **Direct Routing** provides much greater flexibility and integration with other business-critical applications and services including call centers.

Compare the features	Operator Connect	Direct Routing
Customer journey	Phone numbers visible in Teams Admin Center – IT admin can assign Orange numbers to Phone users	IT admin can assign numbers and policies through Orange self-care portal
Complex integration	Phone numbers visible in Teams Admin Center – IT admin can assign Orange numbers to Phone users	Integration with contact centers, local telcos (if required by regulation), location based-routing, PBX, etc.
Country coverage	Available with local voice service in 25 countries	Deployed in over 100 countries
Analogue devices	Not available	Fax, DECT, security systems and more
Target market	Designed for SMB's and enterprises with simple requirements in deregulated countries	Designed for MNC's and large enterprises with complex requirements

**1.3 million+**  
Teams and Phone  
System users

**3,900+**  
Int'l enterprises  
using our services

**23 years**  
of expertise and  
Microsoft  
partnership

**200+**  
Microsoft certified  
experts at your  
fingertips

## Consistently amongst the top Microsoft Partners of the Year

“Orange has demonstrated skill, commitment and compassion in a truly unusual year.”

Gavriella Schuster  
Corporate Vice President, Microsoft

Finalist  
**Microsoft Partner**  
2020 Partner of the Year  
Calling and Meetings for Microsoft  
Teams Award

Finalist  
**Microsoft Partner**  
2021 Partner of the Year  
Meetings, Calling & Devices for  
Microsoft Teams Award



**Business**

Let us customize your solution based on your requirements, matching **Operator Connect** or **Direct Routing** to your needs. [Contact us](#) for free assessment.

